



## QUALITY VISION

Providing best quality, cost-effective, and value-driven digital services, digital technologies, and digital solutions to diverse industries; including oil and gas, chemical/ petrochemical, power, utilities, manufacturing, and mining as well as smart cities. In addition, AIGC aims to position itself regionally as a preferred Digital Solutions and Services provider in line with the kingdom's vision 2030.

## QUALITY STATEMENT

**“Quality is a Journey, not a Destination”**

## QUALITY OBJECTIVES

By adopting a Quality Management System across the company, Artificial Intelligence Global Company will aspire to support clients to innovate and successfully lead their businesses, through our outlook to achieve our operational excellence by means of:

- Adheres to the highest standards of regulatory compliance to ISO9001:2015 and applicable industry standards.
- Attain a regional recognition as a preferred Digital Solutions and Services provider under national legislative authority programs, by reinforcing and depending on content & resource.
- Meet or Exceed client's quality expectations while delivering milestones on time.
- Continually evaluating and improving AIGC procedures and Quality practices which serves both our clients and the organization.
- Encourage personal and technical growth within the organization through training and development.
- Establish and equip a devoted quality department to implement this vision with the full support of upper management.

**Ahmed Alghamdi,**

Chief Executive Officer

Published: 30-08-2020

## رؤية الجودة

تقديم خدمات وتقنيات وحلول رقمية بجودة أفضل وتكلفة أقل وفائدة للمستخدم في مختلف الصناعات؛ بما في ذلك النفط والغاز، والمواد الكيميائية/البتر وكيميائية، والطاقة، والمرافق، والتصنيع، والتعدين والمدن الذكية. كما تسعى شركة الذكاء الاصطناعي العالمية لخلق مكانة لها إقليمياً كمزود مفضل للحلول والخدمات الرقمية تماشياً مع رؤية المملكة 2030.

## شعارنا للجودة

**“الجودة رحلة مستمرة وليست محطة وصول”**

## أهدافنا للجودة

من خلال تبني نظام إدارة الجودة في جميع أقسام الشركة، تهدف شركة الذكاء الاصطناعي العالمية الى دعم متطلبات العملاء والمساهمين على الابتكار وقيادة أعمالهم بنجاح تماشياً مع رؤيتنا لتحقيق الإمتياز التشغيلي عبر التالي:

- بتأمين المعرفة و التقيد بمواصفات أنظمة إدارة الجودة ISO9001:2015 و غيرها من المواصفات المعتمدة.
- تحقيق إعراف إقليمي كمزود مفضل للحلول والخدمات الرقمية تحت أنظمة البرامج الوطنية و الهيئات و ذلك بدعم الكوادر و الاعتماد على الموارد المحلية.
- تحقيق أو تخطي توقعات عملائنا للجودة مع التقيد التام بالمواعيد الزمنية.
- التقييم المستمر لتحسين الإجراءات و ممارسات الجودة التي تخدم مصالحنا ومصالح عملائنا.
- دعم و تحفيز النمو الفني و الذاتي بالمنظومة عبر التدريب و التطوير للموارد البشرية.
- تأسيس و تمكين إدارة خاصة للجودة ومدير للجودة لتحقيق و تنفيذ هذه الرؤية بدعم كامل من الإدارة العليا.

**أحمد الغامدي**

رئيس الإدارة التنفيذي

تاريخ النشر: 2020-08-30

## General Statement of Safety, Health, Environmental Policy

Artificial Intelligence Global Company (AIGC) is founded on core values with HSE at heart.

### AIGC's Culture

Artificial Intelligence Global Company (AIGC) is committed to Environmental, Health and Safety (EHS) excellence as we pursue our mission to Provide cost effective and value driven digital consulting services, digital technologies, and digital solutions to diverse industries in the region in the private and public sectors. At all levels of the organization, we are committed to upholding the highest standards regarding safety, health, environment, and security.

AIGC employee has the determination to professionally contribute with their experience to challenge and continuously improve our performance.

Every employee has a valuable contribution to delivering our mission to seize opportunities and seek diversification through building trusted partnerships that boost our mutual strengths.

Our ongoing focus on performance and process improvement as well as transparency on every task, builds a positive reputation for the next task, the next leads, and the next win for the company.

### Performance

At AIGC, we believe that the legislation, standards, and rules that apply to our businesses is just the tip of the performance iceberg. We trust that our team spirit and solution-oriented approach to business with HSE integrated into our thinking, will ensure that we exceed the expectations of our industry, our clients, and outrank our competitors on HSE performance.

Our year-on-year targets are to improve the behaviors and practices that keep our people, as well as others, healthy, safe, and environmentally friendly. Therefore, AIGC's performance is measured in the quality and professionalism of our actions, and we will communicate openly, objectively and with transparency.

At AIGC we believe in Zero Accidents and Zero Harm to the Environment and our practices aim to deliver that every day.

### Our Core Values

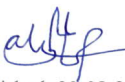
**Determination**, we honor our commitments and maintain the highest code of conduct.

**Team Spirit**, we believe that we can achieve more together through collaboration.

**Excellence**, we drive for best results and our achievements define our values.

**Citizenship**, we behave as good citizens with positive influence on the communities.

**Ahmed Alghamdi**,  
Chief Executive Officer



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