Privacy Policy

Last updated: Dec 1, 2020

Introduction

Thanks for your trust in our site and Artificial Intelligence Global Company (AIGC) in the Kingdom of Saudi Arabia. We esteem highly the responsibility for protecting the privacy of your data. The provisions of this policy shall apply to Artificial Intelligence Global Company (AIGC) sites and services.

The provision of services via the site requires the collection and processing of some data in relation to the users of the site and the site administration via Artificial Intelligence Global Company (AIGC) Technology Company shall legally deal with your data according to the laws in force in the Kingdom of Saudi Arabia in a way that reserve the right of the user to the privacy of his personal data while granting us some authorities that enable us to provide the services of the site to you. We have observed the considerations of privacy protection of the users as for drawing up this policy as well as observing the relevant legal provisions.

This policy clarifies what data is that is collected by us and the purposes of this collection, the limits of using and disclosing this data as well as the obligations of the parties in relation to the protection of data. This policy involves all the terms and practices that are connected with your data. Thus, it should be carefully read.

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Section 1: Definitions

In this policy unless otherwise required by the context, the following terms shall have the meanings referred to.

"AIGC", "Site", "We", "Us" or "Our" refers to the site: "aigcom.com" and Artificial Intelligence Global Company (AIGC) in The Kingdom of Saudi Arabia

- "Company" refers to Artificial Intelligence Global Company (AIGC) in the Kingdom of Saudi Arabia.
- "User", "you" or "your" refers to the person who uses AIGC site, visits it, or visits the content available through the site.
- "Services" refers to the programs that the site displays and which is provided through the Company in accordance with the specifications and requirements specified by the client.
- "Client" refers to individuals, institutions, companies and public and private bodies that submit purchase requests for services provided by the Company in accordance with the terms and conditions of Contract.
- "Contract" refers to the contract that is signed in writing between the Company on the one hand and the client on the other.
- "Content" refers to the content of the site which include among other things (photos, texts, movies, information, data, lists of services, description of the services, advertisements, all icons, symbols, letters and figures).
- "Policy" or "Privacy Policy" refers to this document as well as the practices, terms, conditions and sections contained herein.
- "Data" shall refer to the data collected about the user or the data he provides to us or the data collected about the devices he uses while communicating with the store or the data connected with visiting and using the store.

Section 2: Data We Collect About You

We might collect and process the following data about you:

- 1. The data provided by the users to us for benefiting from the services shown via the site.
- 2. Data you provide us with when you report a problem in the site.
- 3. Data you provide us with when you communicate with us or the customer service for any reason.
- 4. Data you provide us with when you evaluate the services you received via the site. 5. Information we collect automatically about the use of our services. We might receive some information from the internet browser including the correlation definition files and similar techniques the use of our services and this includes (Contact information such as statistics connected with views of pages, number of clicks on advertisements, number of visitors of the site per day, movement of passage from and to our services, URL address, IP address, unique device identifier, browsing record, web record information).
- 6. The information of the device (computer, mobile phone, the other devices connected with our services) that include the features of the device, the operating of the device, definitions, the signals of the device such as access points or cell phone towers, the information you allow us to receive from the settings of the device, the network and the telecommunication processes.

Section 3: Cookies Policy

By using the Service, you consent to the use of cookies. Our Cookies Policy explains what cookies are, how we use cookies, how third parties we may partner with may use cookies on the Service, your choices regarding cookies and further information about cookies.

Cookies are text files stored on your device when visiting some pages of the web. These files will not cause harm to your device They are used as follows:

- 1. Cookies are used for the purpose of providing information for example in the site, some cookies help us to specify the errors and to fix them.
- 2. Some cookies help us to remember the pages and models you watch when you visit our site.
- 3. Cookies aim at improving the trial of the site every time you visit it.
- 4. There are cookies of pages published via our site and they don't belong to us such as links and you know and agree that we don't control the cookies of such sites and you have to enter these sites and have access to the policies they follow.
- 6. In addition to our own cookies, we may also use various third parties cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on.
- 5. You can change the favorites of the cookies through entering the settings of your browser and choosing the suitable ones for you.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

Section 4: Limits of Using Your Data

We are always bound by protecting your privacy. Consequently, we use your personal data for the following purposes:

- 1. Enabling you to use our services in the best way and providing always the best to you.
- 2. Processing the data you provide via our services.
- 3. Receiving your questions, complaints and inquiries as well as replying them.
- 4. Processing your answers to the questionnaires offered via the site.
- 5. Providing you with the information about services and advertisements we think you are interested.
- 6. For the purposes of internal work such as improving our services.
- 7. For allocating the content, recommendations and advertisements we offer or offered by third parties to you.
- 8. For complying with the regulatory and legal obligations.
- 9. For the purposes revealed at the time of providing of your information with your agreement and according to this privacy policy.
- 10. To communicate with you at any time regarding your use of the website and for the purposes of providing information, clarifying the content, responding to your inquiries or requests or receiving your notifications and suggestions you provide to us, and to communicate with you for the purposes of providing the services of the website or making questionnaires and statistics for the purposes of developing our services.

Section 5: Protection of Your Data

The site makes available sufficient warranties in connection with the protection of

personal data according to the laws of protecting privacy via this policy:

- 1. The site undertakes not to deal with your personal data for purposes not authorized or permitted in return for a fee or not with any other body except in case this is required from us or permitted under the relevant laws and instructions or with a prior written consent from the user to whom the information is related.
- 2. The site undertakes to keep the records containing the personal data of the user or any records of online communications in our charge or under our control or with our agents or employees.
- 3. The site undertakes to take the reasonable steps for ensuring that the user's personal data and the relevant records are safely protected in a proportionate way in relation to their importance. We undertake to protect your privacy at all times and that we shall not sell your personal data and shall not permit its circulation with third parties.

Section 6: Sharing Data with Other Bodies

- 1. We cooperate with other companies and bodies for providing our services, improving or developing them. We will impose strict restrictions on these bodies for ensuring the privacy of your data. Also, we undertake that we shall not sell your data and your data is shared with the bodies that use the services of analysis and statistics that we make available or provide measurement reports or the services providers who help us to provide the services.
- 2. In case of selling the site or any of our services to other bodies, we shall transmit your data to the new owner.

Section 7: Answering Legal Claims and Preventing Damages

We might keep the data or share it with the law enforcement bodies, the regulatory bodies or other competent bodies for some reasons:

- 1. In response to judicial requests such as (judicial decision, subpoena, search warrant, order of placing under control).
- 2. In case we believe in good faith that it in necessary to protect you or to protect the site or to discover the fraudulent, harmful or illegal acts or to prevent them or prevent from dealing with them or to discover the unauthorized use of our services or to discover the violations of our conditions and policies.

Section 8: Management of Your Personal Data

- 1. You can know your personal data registered in the site, modify and update your data at any time through contact the technical support of the site.
- 2. You know that the internet is not a completely safe means. Consequently the data might be penetrated. In case of the occurrence of a penetration of your data, we will notify you within 72 hours from the date of knowing of the occurrence of penetration for taking the appropriate actions.

Section 9: Modifications

- 1. We shall be entitled to modify our privacy policy at anytime and we shall update "Last Updated" at the top of this document.
- 2. Your continuity of using the site after updating this policy shall be deemed to be an express consent by you to these modifications and a legal acceptance of the new practices and terms.
- 3. In case you don't agree on the new modifications and updates, you must immediately

suspend the use of the site.

4. You should have access to the privacy policy from time to another in relation to its terms and updates.

Section 10: Contacting us

You can contact us at any time via: E-mail Address: info@aigcom.com

Phone No.: +966565114227